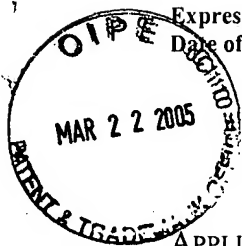


03-23-05

1Fw



Express Mail Label No.: EV475170287US
Date of Deposit: March 22, 2005

Attorney Docket No.: 18521-004 CON

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: John M. Almeida et al.
SERIAL NUMBER: 10/690,725 EXAMINER : Not Yet Assigned
FILING DATE: October 22, 2003 ART UNIT : Not Yet Assigned
FOR: METHOD AND SYSTEM FOR DELIVERING CUSTOMER SERVICES TO
INDEPENDENT INSURANCE AGENTS

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL LETTER


Transmitted herewith for filing in the present application are the following documents:

1. Status Inquiry Letter (1 page); and
2. Return Postcard.

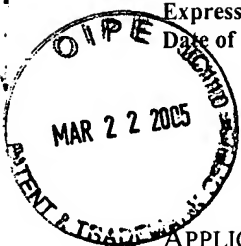
If the enclosed papers are considered incomplete, the Mail Room and/or the Application Branch is respectfully requested to contact the undersigned at (617) 542-6000, Boston, Massachusetts.

No fee is believed to be due at this time. However, if a fee is required, the Commissioner is hereby authorized to charge any such fee to the account of the undersigned, Deposit Account No. 50-0311, Ref. No. 18521-004 CON. A duplicate copy of this transmittal letter is enclosed.

Respectfully submitted,


Alison McCarthy, Reg. No. 51,998
Attorney for Applicants
c/o MINTZ, LEVIN
Address all written correspondence to
Customer no.: 30623
Tel: (617) 542-6000
Fax: (617) 542-2241

Date: March 22, 2005



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: John M. Almeida et al.
SERIAL NUMBER: 10/690,725 EXAMINER : Not Yet Assigned
FILING DATE: October 22, 2003 ART UNIT : Not Yet Assigned
FOR: METHOD AND SYSTEM FOR DELIVERING CUSTOMER SERVICES TO
INDEPENDENT INSURANCE AGENTS


Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

STATUS INQUIRY LETTER

Sir:

Applicants filed the present application on October 22, 2003. To date, Applicants have not received an Office Action. Applicants respectfully request the present status of this application.

Respectfully submitted,


Alison McCarthy, Reg. No. 51,998
Attorney(s) for Applicants
c/o MINTZ, LEVIN
Address all written correspondence to
Customer no.: 30623
Tel: (617) 542-6000
Fax: (617) 542-2241

Date: March 22, 2005